

## Retailer News

**May 22, 2020**

### **DOWNLOAD THE CT LOTTERY APP**

Help your customers avoid lines at the ticket checker. Please check retailer resources to download the flyer so you can print and post in your store.

**May 14, 2020**

### **EXTENDED CLAIM PERIOD**

The CT Lottery has temporarily extended the claims period for all tickets originally due to expire between March 16 – June 14, 2020.

**April 23, 2020**

### **RETAILER INCENTIVE**

The CT Lottery Retailer Incentive scheduled to run March 1 - May 30 has been suspended. We will notify you when the incentive is rescheduled.

**April 9, 2020**

### **INSTANT TICKET RETURNS**

- Due to the COVID-19 virus, your lottery representative will not be making in-person visits until further notice.
- Ended game returns will be picked up at a later date. Please remove unused tickets from dispensers and vending machines and secure in a safe place.

**Thank you for understanding.**

**April 8, 2020**

### **TIPS FOR CLEANING WAVE TERMINALS & VENDING MACHINES**

#### **Apply any of these products to plastic or metal surfaces:**

- Clorox Wipes
- Disinfectant spray applied to a cloth or paper towel
- Alcohol based hand sanitizer applied to a cloth or paper towel

#### **Apply these products to touch screen surfaces:**

- 70% Alcohol Wipes
- Alcohol based hand sanitizer applied to a cloth or paper towel

### **DO NOT USE ABRASIVE OR BLEACH PRODUCTS ON THE TOUCH SCREEN**

**April 7, 2020**

### **Powerball / Mega Millions Changes**

- Once the current Jackpots for Powerball and Mega Millions are won, the new minimum Jackpot will be \$20 Million for each game
- Jackpot increases for each game will be determined based on sales in the current environment

## **Retailer News—Continued**

**April 7, 2020**

### **Pack Settlements**

- Going forward, all active packs scheduled to settle at the 120 day mark have been changed to settle at 150 days
- This will continue for the next 30 days and then be re-evaluated

**April 1, 2020**

**FOR THE SAFETY OF ALL STORE EMPLOYEES & CUSTOMERS PLEASE PRACTICE SOCIAL DISTANCING**

Click below to download flyer so you can print and post in your store.

**[Social Distance Message Flyer](#)**

**March 24, 2020**

The CT Lottery has extended the claims expiration period by 30 days for all tickets originally due to expire from 3/16/20 - 4/14/20.

For more information go to [ctlottery.org](http://ctlottery.org).

**March 20, 2020**

### **Prize Claims:**

Prizes up to \$599 can be cashed by Retailer. Prizes from \$600 - \$5,000 can be claimed at High-Tier Claim centers or by mail.

Prizes \$5,001 - \$49,999 MUST be mailed in. Prizes \$50,000 and above MUST be claimed by appointment ONLY. Call (860) 713-2700 for more information

**March 19, 2020**

Public access to the Rocky Hill Headquarters for in-person claims is being restricted.

Prizes \$5,000 - \$49,999 MUST be claimed by mail. For instructions, visit [www.CTLottery.org/ClaimPrize](http://www.CTLottery.org/ClaimPrize). Prizes \$50,000 and above MUST be claimed in-person, by appointment ONLY at CT Lottery Headquarters. Call (860) 713-2679 for appointment.

For more information visit [www.CTLottery.org/PublicNotice](http://www.CTLottery.org/PublicNotice)